

Developing Tray FAQ

For the latest version of this document please go to www.2simple.com > support > technical questions

Q: “Run-time error ‘339’: Component ... or one of its dependencies not correctly registered: a file is missing or invalid”

A: Un-installing and re-installing the program should fix this, or alternatively run the DLL installer for this program which you can download from www.2simple.com > support > downloads.

Q: I click “Reveal Text” but it does not change by score at all

A: You need to click “Check Prediction” first.

2Simple Software

support@2simple.com

020 8203 1781

Last updated 1 Dec 2009