

## Maths Games FAQ

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### Errors

**Q: "Run-time error 52: Bad file name or number"**

**Q: "Run-time error 62: Input past end of file"**

**Q: "Run-time error 340: Control array element 10 does not exist" when running Dividers**

**Q: "Run-time error 372: Failed to load control..."**

### General

**Q: Where are the scores saved?**

**Q: Can I change where the csv files are saved?**

**Q: Can I use the keyboard only when using Maths Games?**

### Errors

**Q: "Run-time error 52: Bad file name or number"**

A: This may be due either to insufficient permissions or a corrupt csv file. (1) Make sure all users have write permissions to the locations where the csv files are stored, or consider relocating the csv files to a central location - see next section. (2) Delete any existing csv files (or rename them if you want to retain their information).

**Q: "Run-time error 62: Input past end of file"**

A: This is probably due to a corrupt *mydata.csv* file. Delete any existing mydata.csv files (or rename them if you want to retain their information). See the following sections for information about where this file is stored.

**Q: "Run-time error 340: Control array element 10 does not exist" when running Dividers**

A: You may have large fonts enabled. To disable this, right-click your desktop and choose PROPERTIES > SETTINGS > ADVANCED. In the DPI dropdown, choose "Normal size" rather than "Large size" and click Apply. You may need to restart your machine for the settings to take effect.

**Q: "Run-time error 372: Failed to load control..."**

A: Un-installing and re-installing the program should fix this, or alternatively run the DLL installer for this program which you can download from [www.2simple.com](http://www.2simple.com) > support > downloads.

### General

**Q: Where are the scores saved?**

A: There are 2 csv files which store the Maths Games scores – **mdata.csv** and **mydata.csv**. By default mdata.csv is stored in the program folder (C:\Program Files\2Simple Software\Maths Games 1) and mydata.csv is stored in the My Documents folder of the logged in user. They essentially store the same information, but mydata.csv is used by the program to determine what level to start from the next time you log in.

**Q: Can I change where the csv files are saved?**

A: Yes, you can. The mdata.csv save location is set in "general" tab of the teacher options – or you can change it directly by editing the **teacher.ini** file in the program folder (change "sharedDataPath"). The mydata.csv save location can be changed by editing all 6 other ini files in the program folder (one for each of the games) – for example **factoroids.ini** (change "myDataPath").

Note each ini file will be blank until the first time the game that it relates to is used, after which the program will populate the ini file.

**Q: Can I use the keyboard only when using Maths Games?**

A: Yes. See the Switch Access section of the General FAQ in [www.2simple.com](http://www.2simple.com) > support.

2Simple Software

[support@2simple.com](mailto:support@2simple.com)

020 8203 1781

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