

Photo Simple FAQ

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Q: "Run-time error '339': Component ... or one of its dependencies not correctly registered..."

Q: "Run-time error '372': Failed to load control..."

A: Un-installing and re-installing the program should fix this, or alternatively run the DLL installer for this program which you can download from www.2simple.com > support > downloads.

Q: "Photo Simple has encountered a problem and needs to close"

A: Contact 2Simple for the latest version which fixes this issue. If you already have the latest version, then if the event log refers to "faulting module dlbxtwds.ds" this may indicate a corrupt graphics card.

Q: "Run-time error '480' can't create autoredraw image"

A: Download and install Microsoft VB runtime from the following location:

http://support.2simpleweb.com/public/tools/3rd_party/Microsoft/VB_runtime/vbrun60sp6.exe

Q: When I print a picture, it prints it full size on an A4 page even if the picture is small

A: This will happen if you are using the "simple mode". If you print in "advanced mode", you will get more printing options.

2Simple Software

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