

Simple City FAQ

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Q: I can open the map but when I click on it nothing happens

A: Make sure you have the latest version of Adobe Flash Player installed from www.adobe.com. If this does not help, check all users have read / write access to the data folder (by default C:\Program Files\2Simple Software\Simple City\data).

Q: When I try to print the screen zooms up into the corner

A: Contact 2Simple for the latest version which fixes this issue. Alternatively download "Simple City Printing.zip" from <http://support.2simpleweb.com/public/fixes/> and replace the relevant swf files in the data folder.

Q: The program is not working as expected

A: Make sure you have the latest version of Adobe Flash Player installed from www.adobe.com

Q: I try run the program but get "Error – Class Not registered"

A: Go to www.adobe.com, click "GET FLASH PLAYER" and install Flash Player on your machine. This does not get installed by the Simple City installation and needs to be installed separately.

Q: I try to install this on Windows 7 but it stops in the middle saying that the file in Windows is newer than the one being installed and would I like to replace the newer ones with the older ones. The files are: c:\windows\system32\jscript.dll, vbscript.dll, scrrun.dll, dispex.dll, scrobj.dll, wshom.ocx, wshext.dll, cscript.exe, wscript.exe, wshcon.dll

A: Please contact 2Simple for the latest install which corrects this

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