

Networks FAQ

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Questions answered in this FAQ

Q: What is the best way to install 2Simple software on a network?

- **Deploying the MSI using Group Policy**
- **Installing on the server only**
- **Installing locally each computer**
- **Thin Clients / Terminal Server / Citrix**
- **RM CC3 / CC4**
- **Ranger / CSE networks**
- **Ergo Free2Teach**

Q: Once the software is deployed across a network, is there anything else that needs to be done?

Q: How do I copy 2Simple settings across a network?

Q: How do I install 2Simple software on a Mac?

Q: What is the best way to install 2Simple software on a network?

A: There are a number of different methods to install 2Simple software on a Windows network:

1) Deploying the MSI using Group Policy

This is our recommended method in most cases. It results in a local install on each workstation which can be managed centrally. You do not need to go to each machine to install the software / dlls. All 2Simple software installations are available as MSIs, so this is applicable for all programs. Some technical knowledge is required, however, and you will also need a Windows 2000 or above domain architecture, with 2000+ clients. Instructions: http://support.2simpleweb.com/public/docs/networks/2Simple_GPO_installs.pdf

2) Installing on the server only

This method is possible for most 2Simple programs, and has a number of advantages and disadvantages compared to other methods (these are detailed in the document). http://support.2simpleweb.com/public/docs/networks/2Simple_Server_installs.pdf

3) Installing locally each computer

Choose this if options 1 and 2 are not possible. Insert the CD into each computer, and the installation menu should launch automatically.

4) Thin Clients / Terminal Server / Citrix

http://support.2simpleweb.com/public/docs/networks/2Simple_ThinClient_installs.pdf

5) RM CC3 / CC4

We make CC3 & CC4 MSIs for all our programs. These are available free of charge on request. See instructions: http://support.2simpleweb.com/public/docs/networks/2Simple_CC3CC4_installs.pdf

6) Ranger / CSE networks

Ranger and CSE networks provide ways to package programs using the before-and-after snapshot method. It is possible to repackage 2Simple installs using this method to create a

custom package which will deploy on these networks. However bear in mind that it is also possible to use a standard GPO deployment on these networks. We recommend the GPO method because it does not require repackaging of the installation and can still be managed centrally.

7) Ergo Free2Teach

Ergo provide the facility to create installation packages themselves for schools – please contact them for more information. It is still possible to use standard GPO deployment on Free2Teach networks, but Ergo do not recommend this; if this method is used and problems occur, this is not covered by their support agreement.

Q: Once the software is deployed across a network, is there anything else that needs to be done?

A: Some 2Simple programs require a shared area on the network to best use of the program. See: http://support.2simpleweb.com/public/docs/networks/2Simple_Shared_Areas.pdf

Q: How do I copy 2Simple settings across a network?

http://support.2simpleweb.com/public/docs/networks/2Simple_Copying_Settings.pdf

Q: How do I install 2Simple software on a Mac?

http://support.2simpleweb.com/public/docs/networks/2Simple_Mac_installs.pdf

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Last updated 26 July 2010